* Allows a customer to purchase one holiday gift basket
* Ordering system can handle up to 216 orders
* Each order has
  + order ID number (system generated, no repeats)
  + customer information
    - customer name
    - phone number
    - optional company name
    - if a company name is provided, it cannot be blank
  + special handling instruction
  + order source
    - internet
      * must store a password
        + 6 characters with one upper case letter and 1 lower case letter
      * email address
      * a list of up to 17 status updates
        + name of customer service represented providing the update
        + text of status
      * optional numeric code
        + 0-47
        + Discount applied to internet orders
    - Mail
      * Only those in all orders
    - Phone
      * Septate callback phone number
      * Best time to call back
        + Morning, afternoon, evening
* Consider
  + Inheritance
  + Polymorphism
  + Association
  + Aggregation
  + Composition
* 2 different types of unchecked exceptions